

EASY INSTALL GUIDE – YOUR GUIDE TO TROUBLE FREE GAMING!

Electronic Help file

Your game includes an electronic help file to help solve any problems you might have running your game. You ask the questions – it provides the answers. The help file can be accessed from the Windows Start Bar in the same group as your game.

Glossary of Terms

If you do not understand any of the terms listed in this document you will find a glossary in the menu bar of the Electronic Help file to help you.



SYSTEM REQUIREMENTS

Minimum Configuration

- Windows® XP, Windows ME, Windows 2000 or Windows 98 (Windows NT and Windows 95 are not supported)
- 350 MHz Intel® Pentium® II processor
- 64 MB RAM
- 8x CD-ROM/DVD-ROM drive
- 50 MB free hard disk space plus space for saved games (additional space required for Windows swap-file and DirectX™ 8.1 installation)
- 16 MB Direct3D™ capable video card using the NVIDIA® GeForce4™, NVIDIA GeForce3™, NVIDIA GeForce2™, NVIDIA GeForce 256™, NVIDIA Riva TNT2™, NVIDIA Riva TNT™, ATI® Radeon™ 8500, ATI Radeon, ATI Rage 128 Pro™, ATI Rage 128™, Matrox® MGA-G550, Matrox MGA-G450, Matrox MGA-G400 or SiS® 315 chipset with DirectX 8.1 compatible driver
- DirectX 8.1 compatible sound card
- Keyboard
- Mouse

Recommended

- 500 MHz or faster Intel Pentium III or AMD® Athlon™ processor
- 128 MB or more RAM
- 32 MB or greater supported Direct3D capable video card with DirectX 8.1 compatible driver

- Supported gamepad (for more information, see *Supported Input Devices* below)

Required for Multiplayer Games

Single System (2–4 players)

- Supported input device required for each player

Supported Input Devices

- Gravis™ Gamepad™ Pro, Microsoft® Sidewinder™ Game Pad, DirectX 8.1 compatible controller with 8 or more buttons, or Keyboard



INTRODUCTION

Thank you for purchasing *Football Mania*. This Install Guide will assist you in installing and running the game on your system, as well as provide valuable trouble-shooting and support information.

Please take time to ensure your system meets the Minimum Configuration requirements. It is essential that your system meets these requirements in order for *Football Mania* to function properly.



CLEAN UP YOUR SYSTEM BEFORE RUNNING THE GAME

Before you install any software, it is critical that your hard drive is in proper working order. We recommend that you perform regular “house keeping” by running ScanDisk, Disk Defragmenter and Disk Cleanup.

- **ScanDisk** searches your hard drive for lost allocation units as well as cross-linked files and directories.
- **Disk Defragmenter** ensures that your data is sorted properly, thereby helping to prevent corrupt data.
- **Disk Cleanup** clears unnecessary files from your system, freeing up disk space and preventing conflicts that might stop the game from installing correctly.

To run ScanDisk (Windows ME/98 only):

1. Click the START button from the Windows Taskbar. The Start menu opens.
 2. From the Start menu, select RUN....
 3. In the *Run* dialog box, type **scandisk**, then click OK. ScanDisk opens.
 4. Make sure a check mark appears in the Automatically Fix Errors
- 2

box, then select the drive to which you are installing the game (e.g., C:).

5. Click START to begin ScanDisk.

To run Disk Defragmenter:

1. Click the START button from the Windows Taskbar. The Start menu opens.
2. From the Start menu, select RUN....
3. In the *Run* dialog box, type **dfrg.msc** (or **defrag** if using Windows ME/98), then click OK. The Select Drive dialog box appears.
4. Select the drive to which you are installing the game.
5. Click DEFRAGMENT (or OK) to begin Disk Defragmenter.

To run Disk Cleanup (Windows XP/ME/2000/98 only):

1. Click the START button from the Windows Taskbar. The Start menu opens.
2. From the Start menu, select RUN....
3. In the *Run* dialog box, type **cleanmgr**, then click OK. The Select Drive dialog box appears.
4. Select the drive to which you are installing the game, then click OK. The Disk Cleanup window appears.
5. In the "Files to delete:" field, make sure a checkmark appears in the Temporary files box (if present). If any other boxes are checked, uncheck them.
6. Click OK to begin Disk Cleanup.
7. A prompt appears asking for verification to delete files. Click YES.

WHAT IS DIRECTX™?

Read this section completely before playing *Football Mania* or installing DirectX.

DirectX is part of Windows® 95, 98, 2000, ME and XP. It allows Windows to access certain parts of your PC at high speed, to allow you to run today's games. As new technology is introduced, such as next generation 3D Accelerators and 3D soundcards, DirectX evolves to support these new technologies. *Football Mania* requires DirectX 8.1, which is included on the game disc for you to install if necessary. In order to operate correctly, DirectX will need the latest software drivers for your video card and sound card. These drivers can usually be downloaded from your card manufacturer's website or obtained from the card manufacturer's Technical Support hotline. Using drivers that do not have DirectX 8.1 support may result in display or audio problems in *Football Mania*.

How do I install DirectX 8.1?

When you install *Football Mania*, your system will be scanned for DirectX. If the correct version is not detected, you will be prompted to install DirectX 8.1 from the *Football Mania* CD. We recommend you follow the advice given by the *Setup* program.

If you want to install DirectX 8.1 **after** installing *Football Mania*:

Windows 98 users:

1. Click START on your Windows taskbar, highlight FIND and click FILES OR FOLDERS.
2. In the NAMED box, type **dxsetup**.
3. Ensure the LOOK IN box is set to the drive letter of your CD-ROM (e.g. D:) drive, then click FIND NOW.
4. When the file appears, double-click on the **dxsetup** icon in the *Name* column.
5. When the *DirectX Setup* window appears, click REINSTALL DIRECTX to complete the process.

Windows 2000/ME/XP users:

1. Click START on your Windows taskbar, highlight SEARCH and click FOR FILES OR FOLDERS.
2. In the SEARCH FOR FILES OR FOLDERS NAMED: box, type **dxsetup**.
3. Ensure the LOOK IN box is set to the drive letter of your CD-ROM (e.g. D:) drive, and that the *Football Mania* CD is in the drive, then click SEARCH NOW.
4. When the file appears, double-click on the **dxsetup** icon in the *Name* column.
5. When the *DirectX Setup* window appears, click REINSTALL DIRECTX to complete the process.

Check your system!

To check if your computer fully supports DirectX 8.1, run the DirectX Diagnostics Tool after installing DirectX 8.1.

1. Click START on your Windows taskbar. Then click RUN.
2. From the *Run* dialog box, type **dxdiag** then click OK.

The DirectX Diagnostics Tool gives you information on your video card, sound card and 3D accelerator card drivers.

- To check your video card drivers, click on the DISPLAY tab, or the DISPLAY 1 tab if you have one.
- To check your sound card drivers, click on the SOUND tab.

- Some 3D accelerators have their own tab, called DISPLAY 2, so you may need to check this also.

On each of these screens, the *Drivers* section tells you if Microsoft has certified your driver as supporting DirectX 8.1.

- If your driver is reported as 'Certified: Yes' your device has DirectX 8.1 support and should work properly with *Football Mania*.
- If your driver is reported as 'Certified: No' your device does not have DirectX 8.1 support and you may experience problems running *Football Mania*. Please consult the notes section at the bottom of the DirectX Diagnostic Tool window.
- Windows 98/2000/ME/XP users may also consult the TROUBLESHOOT button, accessed from the MORE HELP tab. Normally, updated drivers that support DirectX 8.1 will be available from the manufacturer of the device in question, which will allow you to play *Football Mania* without any problems. In this case, we suggest you contact the manufacturer of the device, and request the latest DirectX 8.1 compatible drivers. These are normally available free of charge from the manufacturer's website, or via their technical support help-line.



INSTALLING THE GAME

To install *Football Mania*:

1. Start the Windows operating system.
2. Close all open programs and background tasks, including virus scanners (for more information, see *General Crashes/Lockups* on p. 7).
3. Insert the *Football Mania* disc into your CD-ROM/DVD-ROM drive. The Autorun menu appears.

Note: If the Autorun menu does not automatically appear, left-click the START button from the Windows Taskbar and select RUN....

Type **D:\Autorun.exe** in the Run dialog box, then click OK (substitute the correct letter of your CD-ROM/DVD-ROM drive if other than 'D:').

4. Select INSTALL GAME.
5. Enter the code found on the back of the *Football Mania* manual
6. Click OK. The Install Shield Wizard opens.
7. Click NEXT to continue. The License Agreement screen appears.
8. Click YES to accept the License Agreement.

9. Click NEXT to choose the default program folder or click BROWSE to select a new folder.
10. The Setup Status screen appears. The game installs.
11. Select either REGISTER NOW or REGISTER LATER at the Electronic Registration screen.
12. After the game installs, click FINISH to complete the installation.



STARTING THE GAME

To start *Football Mania* (with disc already in drive):

1. Close all open programs and background tasks, including virus scanners (for more information, see *General Crashes/Lockups* on p. 7).
2. Left-click the START button from the Windows Taskbar and select **All Programs (or Programs)>LEGO Media>Football Mania>Football Mania**.
3. Left-click the PLAY GAME button.

To start *Football Mania* (without disc already in drive):

1. Start the Windows operating system.
2. Close all open programs and background tasks, including virus scanners (for more information, see *General Crashes/Lockups* on p. 7).
3. Insert the *Football Mania* disc into your CD-ROM/DVD-ROM drive. The Autorun menu appears.

Note: If the Autorun menu does not automatically appear, left-click the START button from the Windows Taskbar and select RUN.... Type **D:\Autorun.exe** in the Run dialog box, then click OK (substitute the correct letter of your CD-ROM/DVD-ROM drive if other than 'D:').

4. Left-click the PLAY GAME button.

Note: Please see the *Football Mania* manual for game play instructions.



UNINSTALLING/RE-INSTALLING THE GAME

If you are having problems or the game did not install correctly the first time, we recommend re-installing the game.

To uninstall *Football Mania*:

1. Start the Windows operating system.

2. Left-click the START button from the Windows Taskbar and select **All Programs** (or **Programs**)>**LEGO Media**>**Football Mania**>**Uninstall**.
3. Follow the on-screen instructions to complete the uninstall process.

Note: Files that were created after the installation of *Football Mania*, such as saved games, will remain on the hard drive after completing the uninstall process. If you wish to continue to use these files, simply re-install the game to the same directory.

Note: You must have the *Football Mania* disc in your CD/DVD ROM drive to completely uninstall the software. You may use Add/Remove Programs, found in your Windows control panel, if you no longer have the disc.

To re-install *Football Mania*:

- Follow the *Installing the Game* instructions on page 5.



PROBLEMS WITH YOUR SOFTWARE?

If you are having a problem installing or using your software, we want to help.

- Please make sure you have read thoroughly the *System Requirements* and *Installing the Game* sections. It is essential that your system meets the Minimum Configuration requirements for the game.

If you followed the directions and are still having trouble installing or operating the software, below are some troubleshooting tips that might help solve the problem.

General Crashes/Lockups

In some cases, programs that are running on your system can monopolise resources that the game needs in order to install, load and run properly. Not all of these programs are immediately visible. There are a number of programs called “background tasks”, that are always running on your system and, in some cases, these may cause the game to crash or lockup.

Important Note: While shutting down background tasks will optimise your system for running *Football Mania*, their features will then be unavailable. Ensure that you re-enable background tasks after playing *Football Mania* by restarting your computer.

Anti-Virus/Crash Guard Programs

If your system is running Anti-Virus or Crash Guard programs, you will need to close or disable them to run *Football Mania*. To do this, find the icon for the program on the Windows taskbar. **Right-click** the icon and select CLOSE, DISABLE, or the relevant option.

General Background Tasks

Once Anti-Virus and Crash Guard programs have been disabled, you should end all unnecessary general background tasks as these can sometimes cause problems when installing or running PC games.

1. Hold down the **CTRL** and **ALT** keys on your keyboard and press **DELETE** once. The CLOSE PROGRAM window appears with a list of all background tasks currently running on your system.
2. To end a background task, click on its name in the list, then click the **End Task** button.

Note: It is important that you DO NOT CLOSE the background tasks named **Explorer** and **Systray** as these tasks are necessary for Windows to operate. All other background tasks may be closed.

3. The Close Program window closes and the task is ended. Repeat the above steps to close down any/all other background tasks.

It is important to remember that the next time you restart your computer all of the background tasks that you ended will reactivate.

Motherboard Chipset

If you are continuing to have performance problems and have already ensured that your system is completely compatible with DirectX 8.1 (for more information, see *What Is DirectX?* on p. 3), you should check with your system manufacturer for the availability of updated motherboard chipset drivers. Updating your motherboard drivers will usually enhance the performance and functionality of your system's video, hard drive and CD-ROM/DVD-ROM drive controllers. Please consult your system manufacturer or motherboard documentation for assistance.



CD-ROM/DVD-ROM PROBLEMS

A 8x-speed or faster CD-ROM/DVD-ROM drive is required to run *Football Mania*.

Receive “File not found” error message when installing or running the game

- Make sure the disc is in the CD-ROM/DVD-ROM drive. The disc must be in the drive to install or run the game.
- Make sure the disc is clean and not scratched or damaged.

CD-ROM/DVD-ROM Performance Problems

- Make sure you are using a 32-bit native Windows driver to control your CD-ROM/DVD-ROM drive.

To verify that you are using 32-bit drivers (Windows ME, 98 only):

1. Left-click the START button from the Windows Taskbar and select **Settings>Control Panel**.
2. From the Control Panel, double-click SYSTEM. The System Properties appear.
3. Click the PERFORMANCE tab.

Note: If the Performance Status states that your system is configured for optimal performance, you are using 32-bit Windows native drivers and do not need to update them. If not, you may need to update your CD-ROM/DVD-ROM drivers. Contact your manufacturer for assistance.

- Do not use a DOS-based 16-bit driver to control your CD-ROM/DVD-ROM drive (loaded in CONFIG.SYS) as it may significantly reduce performance.

Video Problems

Football Mania requires a video card that has at least 16 MB of video memory and is completely compatible with DirectX 8.1 and Direct3D.

The most common cause of video problems is an outdated video driver (for more information, see *What Is DirectX?* on p. 3). Please ensure that you are using the latest driver available for your video card. Refer to your manufacturer’s website or contact them for assistance if necessary.

You should also experiment with the various display settings available in *Football Mania*. In general, lowering the detail settings, resolution and colour depth should help the performance of the game.

Also, make sure your video card and monitor are capable of displaying the resolution and colour depth you have selected. Refer to your hardware documentation for help.

Memory Problems

Football Mania requires 64 MB RAM and Virtual Memory ENABLED. We advise letting Windows manage the amount of virtual memory automatically (the default setting) and having *at least* 50 MB free space on the main hard drive (the drive that contains Windows, typically 'C:') after installation. Please refer to your system documentation or manufacturer if you need help configuring your virtual memory.

Sound Problems

Football Mania requires a sound card with DirectX 8.1 compatibility. If your sound card driver is not fully compatible with DirectX 8.1, you may experience choppy or stuttering sound, or sound that cuts in and out. In this case, we recommend obtaining updated drivers from your sound card manufacturer (for more information, see *What Is DirectX?* on p. 3).

Installed sound card, but there is no sound

- Make sure your speakers or headphones are plugged into the appropriate jack, are turned on and the volume control is turned up. If the problem persists, contact your manufacturer.

Controller Problems

In order for *Football Mania* to function with your controller, you must first configure it properly within Windows. If your controller requires its own applet or software in order to function, be sure it is properly installed and up to date. Refer to your controller documentation for instructions on setting up your controller in Windows. Contact your controller manufacturer if you need further assistance.

Check the status of your controller(s) by using the Windows Game Controllers applet. To open the Game Controllers applet, click **Start>Control Panel>Printers and Other Hardware**, then click on GAME CONTROLLERS (**Start>Settings>Control Panel**, then double-click on GAMING OPTIONS if using Windows ME or Windows 98). You should see a list of currently connected controllers displayed with the status of "OK". Any controller not listed as "OK" will not be detected by *Football Mania* and will be unusable.



CUSTOMER SERVICES – CAN WE HELP YOU?

Problem? Question? Whatever it is, we're here to help. If you're having trouble running your game, there are several ways we can help:

On-line Services

Technical Support web site: <http://www.uk.ea.com>

- Select TECH SUPPORT from the contents list to access troubleshooting information, FAQs and the latest patches and game updates.

Email Technical Support: uk-support@ea.com

- If our web site didn't help, our email support service is the next step. Simply send a blank email to us, and an instant automatic reply will detail the services on offer, as well as instructions on how to contact a technical support technician for further help.

Email Warranty queries: uk-warranty@ea.com

- Lost your manual? Disc scratched? Email us here. Please do not send technical queries to this address.

FTP sites: [ftp.ea.com](ftp://ftp.ea.com) and [ftp.ea-europe.com](ftp://ftp.ea-europe.com)

- Our FTP sites contain the latest patches and updates, as well as movie clips and demos for selected games. The European site is recommended if you have problems downloading files from the USA.

Still stuck? Give us a call

If you're still having problems, or if you'd just prefer the personal touch, Electronic Arts offers **free** technical support on all our products (standard BT national call rates apply). All we ask is that you register for support when you call. Registration is free, takes less than a minute, and entitles you to:

- Priority telephone support during office hours
- 24-hour automated support
- A monthly email newsletter
- And more!

When you call, we will ask for the game's serial number (normally found in the white box on the back of the manual), your name, address, date of birth, and a contact telephone number or email address, so please have these details to hand.

Our easy-to-use automated attendant will transfer you either to our automated technical support service, or to the technician best equipped to answer your query. Please listen carefully to the options you are given, and make your choices using the number keys on your phone.

Please check our automated system for the answer to your question first. If you do not find the answer, you can easily request assistance from a technician.

When calling, please be sure to have the full specification of your PC handy, including;

- Processor type and speed
- System RAM
- Hard Drive space
- Video Card(s) and sound card manufacturer and model
- CD/DVD drive manufacturer and speed

This information can be obtained by running the DX Diagnostics Tool, so please have this on screen when you contact us. To run this tool, click **Start > Run**. In the 'open' box, type 'dxdiag' and click on **OK**.

Please also have ready a full description of the problem you're experiencing, and exact details of any error messages that you've received.

Now, get a pen and paper, and you're ready to call:

0870 2432435

Note: This is a National Call rate number charged at BT's standard national call rates (7.9p per minute at peak times and 3.95p per minute off peak. These costs include VAT. These charges are correct at the time of publication).

Manned lines open from 9am–6pm Monday to Thursday and 9am–4:30pm on Fridays. Outside these hours, our automated services are available.

Alternatively, you may write to us at the following address, including a daytime telephone number and the details requested above:

Electronic Arts Ltd
Customer Services
PO Box 181
Chertsey
KT16 0YL
United Kingdom

Or fax us, including the details requested above, on:

0870 241 3231

When contacting us by fax or letter, please include a daytime telephone number whenever possible, so we can contact you if necessary.

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<http://register.ea-europe.com/>

And while you're on-line, check out the UK web site at

<http://www.uk.ea.com> for more in-depth news and reviews on our games. Here you will also find Technical Support, Downloads and details of what can be found on our **Official** EA Hints & Tips line.

So why not log on and see us today!

24-Hour Hintline - Gameplay Hints and Tips

Stuck? It happens to the best of us. Then call our **Official** hintline for hints, tips and cheats. If you want to make sure your game is included on the hintline before you call, feel free to check out our web site at **<http://www.uk.ea.com>** or call Customer Services – we'll be happy to give you a list of all games included on the hintline. However, please remember that Customer Services cannot give out hints or cheats directly.

The Electronic Arts Hintline number is:

09067 53 22 53

Or, for Irish residents:

1 560 923 580

Note: This is a premium charge line (calls cost 75p per minute). Callers must be 16 or over. Please obtain permission to call this number from the person who pays the phone bill, **before** you call.

Notes

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